

## Is the key on your new tubular lock not coming out in the unlocked position?

### Here's what you need to do.



Place the lock on a flat surface facing you. Please note that the retaining pin is facing up.



Stand the lock on its face. Make sure the retaining pin is facing you. The cam governor controls the rotation of the key, if it looks like the picture on the left the key will only rotate counterclockwise and the key will not come out in the unlocked position.



Remove and flip the cam governor so it looks like this picture. Congratulations your lock will now rotate clockwise and the key will come out in the unlocked position.

**If your key still won't come out in the unlocked position please call us 661.224.1010 as you may have a faulty lock.**